

## Job vacancy:

### EMEA Service Agent - English and Italian speaker - PL

**Number of available position: 5**

#### **General information:**

Location: **Krakow (PL)**

Form of employment: **full time**

Type of contract: **Permanent job**

Minimum monthly salary (Euro): **1350**

#### **Job description:**

Global professional services firm providing risk, retirement and health consulting is searching for 5 Customer Service Agents with very good command of English and Italian (at least B2 level). The EMEA service agent will provide telephone and email support for the client's employees, mainly regarding employment benefits and online benefits system.

#### **Requirements:**

- ✓ **General requirements:**
  - EU28 + Norway or Iceland citizenships\*
  - Residence in any of the EU28 Member States + Norway or Iceland (outside Poland)\*
  - Registered on YfEj/Reactivate platform with a complete CV in English
- ✓ **Language knowledge:**
  - Advanced English and Italian language knowledge (minimum B2 level)
- ✓ **Other specific requirements:**
  - Excellent written and verbal communication skills
  - Adaptability – you can switch priorities quickly



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**Procedure to participate in the selection:**

To participate in the selection it is necessary to be registered on YfEj/Reactivate Platform:

<http://www.yourfirsteuresjob.eu/it/login>

The CV inserted must be written in in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please **send an email to [jobmobility@cittametropolitanaroma.gov.it](mailto:jobmobility@cittametropolitanaroma.gov.it)**, indicating “**EMEA service agent - English and Italian speaker**” in the object.

Only candidates registered with a complete CV and responding to the requirements will be contacted for the selection.

*\* Nationals and/or residents in Norway and Iceland are eligible only for YfEj 5.0 (18-35 years old)*



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