





















Job vacancy:

Traineeship CUSTOMER REPRESENTATIVE SERVICE with Romanian and English language

Number of available position: 2

General information:

Location: Czech Republic - Praha Form of employment: full time

Type of contract: **Traineeship** - **6 months** Gross monthly allowance (Euro): **760,67**

Job description:

The CUSTOMER REPRESENTATIVE SERVICE will be a part of a team consisting of young professionals and will:

- provide excellent customer service and acquire more happy customers,
- contact clients through multiple channels (phone, email, chat etc.);
- collect documents and information from the customers in order for their cases to proceed;
- seek for ways to improve the services.

Requirements:

✓ General requirements:

- EU28 + Norway or Iceland citizenships
- Residence in a EU28 country + Norway or Iceland (outside Czech Republic)
- Between 18 and 35 years old
- o Registered on EUJOB4EU Platform with a complete CV in English

✓ Language knowledge:

- o Romanian: Intermediate (level min. B1: minimum communicative knowledge)
- o English: intermediate (level min. B2)
- o Another language (level min. B2) is an advantage.

✓ Other specific requirements:

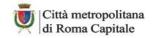
- o education: high school economics;
- o interest in tax/economic field;
- o work experience in providing customer service;

































 a self-starter with a real desire to work and learn and with ability to work as a part of a team and to contact international clients via multiple channels;

ISCO Profile requested:

ISCO 1 42 - Customer services clerks ISCO 2 422 - Client information workers

ISCO 3 4229 - Client information workers not elsewhere classified

Procedure to participate in the selection:

Deadline to present your candidature: 31/01/2017

To participate in the selection it is necessary to be **registered on EUJOB4EU Platform:** www.yourfirsteuresjob.eu/eujob4eu

The CV inserted must be written in in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please send an **email to eures_fvg@regione.fvg.it**,

indicating "Traineeship CUSTOMER REPRESENTATIVE SERVICE - Czech Republic" in the object.

Only candidates registered, with a complete CV and responding to the requirements will be contacted for the selection.









